



New Member Welcome Pack

Table of Contents

| | |
|---------------------------------------|---|
| Member area on website | 1 |
| Webcollect | 2 |
| My Profile | 3 |
| My family | 3 |
| My recent orders | 3 |
| My subscriptions | 3 |
| My Invoices | 3 |
| Upcoming ECSC events | 3 |
| Duty hours | 4 |
| Wednesday Club | 4 |
| Use of hammerhead | 4 |
| Use of scrub down area | 4 |
| CHC website for launch/recovery times | 4 |

Member area on website

The ECSC website has public pages and private pages (those which can only be accessed with a password). Only paid-up members are able to access the Members Area.

The screenshot shows the ECSC website interface. At the top, there are three navigation tabs: 'FISHING' (blue), 'SOCIAL' (red), and 'NEWS' (yellow). Below the tabs is a large image of a sunset over the water with a boat in the foreground. To the right of the image is a sidebar with two sections: 'LATEST NEWS' and 'QUICK LINKS'. The 'QUICK LINKS' section contains a list of links: 'Webcollect Login', 'Members Area', 'Portsmouth Tidetable', and 'Privacy Policy'. The 'Webcollect Login' and 'Members Area' links are circled in red. Below the image, there is a caption: 'Road, East Cowes, just 200m or so south of the Floating Bridge.' and a paragraph of text: 'boating activities, including a Fishing section. Members' dinghies can be or, depending on available space in the stores); larger boats on fore-and-and on tidal "finger" berths on the main pontoon (at the discretion of the

To access the Members Area, use the password that you were emailed when you first joined (or email honsec@eastcowessc.co.uk for a reminder). This area contains:

- Documents and Forms
- Access to webcams
- Committee Members and their roles and responsibilities
- Club Rules, forms and Bylaws
- Minutes of all meetings (General Committee, AGMs, etc.)

Webcollect

The ECSC committee uses a package called Webcollect for most administrative tasks but Webcollect is also used by members for things like buying club merchandise and paying for various events. Just like the Members Area, it's accessible from every web page under the Quick Links section on the right of the screen (see screen-shot above). Similarly, you will need to login to Webcollect with your normal email address and a password (if you forget your password, just contact honsec@eastcowessc.co.uk to get your password reset).

Being a generic package, something not specifically created for our unique use, it can sometimes feel rather unintuitive and confusing to use. Here's a quick review of the things you might want to Webcollect to do:

- Changing your personal details or details about your boat(s)
- Buying merchandise
- Paying for events such as BBQs, races, etc.
- Subscriptions

This screenshot shows where you login to Webcollect. If you can't remember your password, as mentioned, either contact the honsec or just click on the "Reset my password" button.

Once you've logged-in, you'll see a screen like this (please note, the appearance of your screen may differ):

Upcoming ECSC events

| | |
|--|-------------------------|
| 30-09-2022 BBQ Finale 2022 Standard ticket | Details |
| 30-09-2022 BBQ Finale 2022 vegetarian ticket | Details |
| 01-01-2099 Club Merchandise | Details |

[Browse more upcoming events >](#)

My Invoices for upcoming events

| |
|--|
| 30-09-2022 BBQ Finale 2022 Standard ticket - ECSC BBQ Finale 2022 (Standa... |
| 30-09-2022 BBQ Finale 2022 vegetarian ticket - ECSC BBQ Finale 2022 (Stan... |
| 01-01-2099 Club Merchandise - Merchandise (Other) |
| 01-01-2099 Club Merchandise - Merchandise (Large Burgee) |
| 01-01-2099 Club Merchandise - Merchandise (Large Burgee) |
| 01-01-2099 Club Merchandise - Merchandise (Not used) |

[Details of all tickets](#)

My subscriptions current

| | |
|-------------------------------------|--------------|
| Dual Membership - Standard subsc... | ⇒ 31-12-2022 |
| Piles (P) - Berth Min. Charge 6... | ⇒ 31-03-2023 |

[Manage / Renew my subscriptions >](#)

My profile

| | |
|-------------------------|---------------------|
| Title | Mr |
| First name | Graham |
| Last name | Stone |
| Email | g.stone87@gmail.com |
| WebCollect id | 483412 |
| Unique id for ECSC | 589 |
| Bank reference for ECSC | 894m44fpke |

[Edit](#) [Details](#) [Password](#) [Addresses](#)

My family: Stone #539

| | |
|-----------------|--------------|
| Name | Family admin |
| Graham Stone | Yes |
| Joanna Townsend | No |

[Edit](#) [Members](#) [Details](#) [Membership forms](#)

My recent orders

| | | | | |
|-------------------------|-------|---------|-----|------------------|
| 1549651 | 13-08 | 2 items | £15 | Payment received |
| 1527220 | 16-07 | 2 items | £16 | Payment received |
| 1527217 | 16-07 | 2 items | £15 | Payment received |

The majority of this screen is self-explanatory or easy to understand just by clicking on the “Details” link.

[My Profile](#) contains all your personal details and details of your address, etc.

[My family](#) is where, if you have a Family membership, you will find details of individual family members

[My recent orders](#) shows you the things you recently purchased. Click on the order number to see all the details

[My subscriptions](#) will contain details of things like membership payments but also things like mooring payments. This can also be rather confusing because of the way we have to enter details about the length of a boat (but more about this later)

[My Invoices](#) is all about the events you've paid for or merchandise you have bought. This differs from subscriptions.

[Upcoming ECSC events](#) requires a little more explanation... Social events such as dinners, BBQs, etc. that require payment in advance may be ordered by clicking on the “Details” link next to the description about that event. This takes you to a separate page where you can place your order. Unfortunately, Webcollect doesn't provide a simple way to pay for events. Instead, you have to use your own online banking capability to send money to the Club's bank. In other words, you place your order using Webcollect but you pay for it separately using, for example, your own banking app.

The confusing thing about Webcollect is how you purchase merchandise. For historic reasons, all merchandise (e.g. club hats, shirts, flags, etc.) is accessible as *an Event*. Click on the Details link will take you to a list of club merchandise. Please be aware that some

items on the merchandise list relate to items no longer available. Sadly, we can't remove them from the list for technical reasons.

Duty hours

As you will recall from your initial interview, the ECSC is run entirely by members for members; we have no paid staff. To encourage participation in running and maintaining the club all members are required to put in a 10 hrs of work per year. It is *your responsibility* to carry out this work and to record the time you have given using the Duty Folder in the Club Room which is normally found on the counter near the kitchen.

The alternative to giving your time is to pay an additional £75 per year as a waiver. Failing to do either will result in a bill for £100 so make sure you either put the time in or pay. Full details of this arrangement can be found under the "Have you done your Duty" section of the Members Area.

Wednesday Club

To make carrying out voluntary work on the club a more sociable event, we have the Wednesday Club. This takes place from about 10am every Wednesday. Members gather and, with the help of different committee members, work is allocated to attendees according to current priorities. If you are new to the Club, you should attend a few of these occasions to better understand how we work and in order to get to know more club members.

Use of hammerhead

If you have a boat on one of our tidal/mud moorings, you will be aware that you won't be able to get out on your boat until 2-3hrs either side of high tide. Whilst this might be fine most of the time, there will be occasions when you might want to go out or come back outside this period of time. All mud-mooring berth holders are allowed to use the hammerhead pontoon twice a week for up to 18hrs to launch their boat at any state of tide provided you put your boat in the section of the hammerhead painted yellow and you contact the Vice Commodore of Stores to let them know your intention. For example, if high water is at 6pm and you intend to go out at 11am, you can move your boat onto the hammerhead the evening before and launch the following morning.

Use of scrub down area

All boat owners are likely to want to scrub their boats off at least once during the season. This can be arranged via the Vice Commodore of Stores who will arrange a team of volunteers to help. As they give their time freely, and at a time to suit you, we have a custom of providing the Stores team with refreshments, generally in the form of cakes or biscuits. Please give generously!

CHC website for launch/recovery times

The Cowes Harbour Commission has a very useful website (https://www.cowesharbour-commission.co.uk/cowes_tide_tables) that provides the time of high/low water at Cowes and also a tidal stream curve specifically for Cowes. On the same page there is a measurement of the actual height of the tide in real time.

- > WEATHER AND TIDES
 - > COWES TIDE TABLES
 - > COWES WEATHER STATION
 - > BRAMBLEMET WEATHER REPORTS
 - > WINDFINDER
 - > MARITIME SAFETY INFORMATION
 - > BBC SHIPPING FORECAST
- Quick Links**
- > CONTACT US
 - > WEATHER AND TIDES
 - > LOCAL NOTICES TO MARINERS
 - > MARINE & BOATYARD PRICES
 - > NEWSLETTER SIGN UP

Cowes Harbour. All tide times will be adjusted for British Summer Time from 28th March to 31st October 2021.

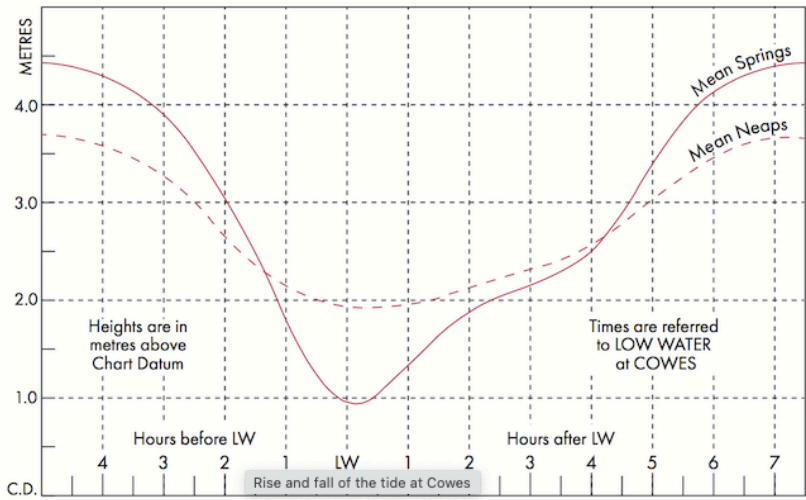


Diagram: Tidal curve - rise and fall of the tide at Cowes.

Tide Height in Cowes Harbour at 14/08/2022 15:33

4.48 m | 14' 8"

To be used with caution, refer to the harbour tide boards for safe navigation. Cowes Harbour Commission accepts no responsibility for inaccurate data.

[Monthly Tide Tables](#) [Cowes Weather](#)

[Local Notices to Mariners](#)

August 2022

| Mon | Tue | Wed | Thu | Fri | Sat | Sun |
|------------|------------|------------|------------|------------|------------|------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| Time m | Time m | Time m | Time m | Time m | Time m | Time m |
| 01:26 4.10 | 01:58 4.10 | 02:34 4.00 | 03:16 3.90 | 04:02 3.80 | 05:07 3.70 | 06:20 3.70 |
| 07:32 1.00 | 08:05 1.00 | 08:40 1.10 | 09:19 1.20 | 10:07 1.40 | 11:08 1.60 | 12:25 1.70 |

This can provide a very simple way to calculate when you might be able to launch or recover your boat onto your tidal mooring. Firstly, you need to watch your boat to see when it first floats (and perhaps add 15mins for good measure). Then go to the CHC website and look up exactly what the actual height of water is at the time your boat floated. From the screen shot above you can see the Tide Height in Cowes Harbour on the left says 4.48m at 15:33. Suppose your boat needs 2.5m to float, using the tidal curve above, you can see that you will be able to get your boat back onto your mooring 2-2.5hrs from now or you might choose to wait until approximately 4hrs after low water. By using the tide table on the same page, you will be able to look up the exact time corresponding to 4hrs after low tide.